



HOW WELL DO YOU KNOW

zoom?

What is your favourite online conferencing service?

Zoom Microsoft Teams Skype Other

How often do you use Zoom?

Everyday 2-4 times a week Once a week Twice a month
A few times a year Never

Why do you use Zoom?

To talk to my family/friends For work For education Other

How do you use Zoom?

Computer/Laptop Mobile phone Tablet Other

How do you join a Zoom meeting?

Website link Meeting ID Other

What is your connection like when using Zoom?

Great - I've got no problems OK - I've got occasional connection problems
Bad - I've got a lot of connection problems

What problems you normally have when using Zoom?

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What do you like best about Zoom?

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What don't you like about Zoom?

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What language is your Zoom in?

English Spanish Other

On a scale from 1-10, how proficient are you at using Zoom?

